

Committee to End Homelessness in King County (CEH) Countywide Summary Dashboard Report

Other Notable Items

Time Frame 2Q - 11

Client Care Coordination (CCC) is a coordinated approach among mental health, correctional facilities, psychiatric emergency services, shelters, and medical emergency services to identify and assess homeless individuals who are frequent users of high cost services and/or are highly vulnerable. Together, these partners create a client candidate list from which permanent supportive housing (PSH) providers select potential tenants.

Over 300 individuals have been placed through CCC since the system was initiated in 2009. A preliminary analysis of the system usage of 117 high utilizer tenants placed through CCC comparing usage six months prior to housing placement and six months post housing placement was recently completed.

Overall, there is a significant reduction in the use of King County jail, the Dutch Schisler Sobering Center, community psychiatric hospitals and the Psychiatric Emergency Service. Highlights of the data are shown in the chart to the right: Reduction in the Use of Emergency Services among Client Care Coordination Placements.

CEH Director's Message

The One Night Count of unsheltered persons dropped almost 12% in 2011, following a 5% drop last year. Many factors influence these numbers, but the trend is clear – even in the face of the recession, our efforts are making a difference.

Our challenge, reflected in the Mid Plan Review, is to keep our momentum. The stimulus package is expiring, the state Home Security Fund (which provides a substantial part of our funding) has had to address a \$12 million deficit, the Housing Trust Fund is greatly reduced. Perhaps most important, key state safety net programs such as Basic Health, Disability Lifeline and TANF are being cut or eliminated.

The Mid-Plan Report gives us new focus and energy, and we have the means to accomplish its ambitious directives. Our coordinated efforts through the Funders Group recently received a "Top 25 Innovations in Government" award from the Ash Institute at Harvard's Kennedy School of Government.

In 2005, at the launch of the Ten Year Plan, we were confident that with the right leadership and focus could make a difference and we have. We continue to need the community's and elected officials' support in the coming years to maintain and accelerate our progress.

-- Bill Block, Project Director, CEH

2011 Business Plan Performance Measures

Dedicated homeless housing units secured system-wide (all populations)	Status	2009 Actual	2010 Goal	2010 Actual (Dec'10)
Capital Opened	▲	329	250	376
Capital Funded (in pipeline)	▲	132	200	235
Rental Subsidies Leased	▲	740	200	450
Rental Subsidies Funded (in pipeline)	◆	n/a	200	174
Total opened (excl funded)	▲	1,069	450	826

Number of unsheltered individuals	Status	2008 Actual	2009 Actual	2010 Actual	2011 Actual	% Change '10-'11
ONC Street Count (same area to same)	▲	2,482	2,685	2,675	2,442	-11.5%
ONC Street Count (new areas added each year)	n/a	149	142	84	0	n/a
ONC Total Street Count	▲	2,631	2,827	2,759	2,442	-11.5%
ONC Emergency Shelter Count	▲	2,515	2,552	2,485	2,611	-2.6%
ONC Street + Shelter Count (same area to same area)	▲	5,146	5,379	5,160	5160	-4.1%

Other Internal Measures

Measure	Status	Goal	2009 Actual	2010 Actual	2011 YTD
Safe Harbors: 1) % of beds reflected in HMIS; 2) % Complete client ENTRANCE records; 3) % Complete client EXIT records;	◆	1) 80% 2) 80% 3) 50%	1) 86% 2) 84% 3) 47%	1) 84% 2) 77% 3) 52%	1) 87% 2) 82% 3) 32%
Coordinated Entry for Vulnerable Adults: Implementation of Coordinated Entry for High Utilizers	▲	> 7 projects came online in 2010, housing 222 individuals > 300 individuals placed since program began 2009. > 3 projects to come online in 2011 for 118 placements.			
Coordinated Entry for Families: Implementation of Coordinated Entry System for Families	◆	> Staff hired for implementation of new system design > \$1.2 million rec'd (Gates Foundation) for new system > Assessment tool in use by pilot agencies			
Implementation of the Landlord Liaison Project: Partner with landlords to increase access to rental-market housing	▲	> 105 Landlords enrolled (goal: 75 cumulative) > 43 Agencies/64 Programs enrolled (goal: 30 cumulative) > 524 households placed (goal: 250 by 12/31/10)			
Coordination with K-12 Education	◆	PSESD is implementing a Gates Foundation grant to create a long-term program of engagement of schools and service providers to link the systems.			
Coordination with DSHS / Child Welfare	◆	Uncertainty in Childrens' Administration funding is delaying creation of the service package model.			
Coordination with Veteran's 5-Year Plan	◆	Five Year Plan developed with four overarching goals: 1. Close the housing gap for homeless / at-risk veterans. 2. Secure funding and align system. 3. Address veterans' complex needs. 4. Identify and Replicate Best Practices for Serving Vets.			

Achieved or success very near = ▲
Watch/Substantial work remains = ◆

Key / Legend:
10YP - Ten Year Plan
HMIS - Homeless Management Information System
ONC - One Night Count

Dedicated Homeless Units Secured per Population
(Measure as of June '11)

Population	Status	10YP Goal	Total Online & Pipeline YTD	% Goal of 10YP
Chronically Homeless units added to the system	▲	2,500	2,041	82%
Single Adult Homeless units added to the system	▼	4,800	1,128	24%
Family Homeless units added to the system	▲	1,900	1,363	72%
Youth & Young Adult Homeless units added to the system	◆	300	160	53%
TOTAL Number of units added to the system	◆	9,500	4,692	49%

Reduction in the Use of Emergency Services among Client Care Coordination Placements

